



Our Family Keeping Your Family Warm Since 1952

Tank Installation Requirements & New Account Information

- 1. Customer needs to be present at the time of tank set.**
 2. Tank set fee includes: tank, regulators, anode bag(s) (if underground), and up to 30 feet of line. Any line in excess of 30 feet will be charged at \$3.50 per foot. Underground lines, as part of the tank set fee, are the property of the homeowner regardless of whether the tank is customer owned or company leased.
 3. **If digging is required**, customer must call "OOPS" (1-800-362-2764).
 4. Collett Propane, (the Company) is not responsible for any utilities that are not marked. (i.e. septic lines, sewer lines, satellite lines, electric to outbuildings, down spouts, or any other utility lines unmarked by utilities.)
 5. If crossing driveway, line must be sleeved, we cannot trench thru rock.
 6. If going under sidewalk a representative from the Company must evaluate the site and the planned path first.
 7. If an underground tank is set, customer must show backhoe operator where excess dirt is to go, otherwise dirt will be left beside the tank. There will be an additional charge of **\$150** for hauling away excess dirt. Some damage may occur to your yard and driveway when an underground tank is buried.
 8. Trenches are not seeded or sodded, & backfill dirt is not left flush with the ground to allow for settling.
 - 9. Tank sets are scheduled as orders are received. All required paperwork must be completed, and full payment received before tank set can be scheduled.**
 10. All plumbing through an outside wall needs to be completed prior to tank set date. A service call charge of **\$100** applies to EVERY follow up visit required by the service department due to incomplete plumbing through the outside wall, or inside plumbing that has not passed inspection.
-
11. Any addition or removal of a propane appliance(s) or equipment requires notification to the Company office.
 12. The Company is not responsible for reasonable wear and tear on driveways due to normal truck delivery.

Xenia: 1525 Burnett Dr.
Xenia, OH 45385
937-372-9194

Lebanon: 1245 South St. Rt. 42
Lebanon, OH 45036
513-228-1424

Wilmington: 6611 West St. Rt. 73
Wilmington, OH 45177
937-382-1624